

Sanitary Measures

Wearing a mask is mandatory in all areas except in accommodation and at the restaurant table. Masks are available to our customers from the reception. Hydroalcoholic solution is available near the contact areas (reception, lift, toilets, changing rooms). Each time you enter the hotel, a temperature control is carried out by a contactless device. In case of temperature above 38 ° C or refusal to submit to the control, access would not be allowed. The frequency of cleaning public places and contact areas is increased.

Throughout the Hotel

Upon your arrival, you will receive a sanitary kit including a hydroalcoholic solution and masks. Arrival and departure procedures are simplified to be faster. They are carried out in suites. The butler's office is fitted with a plexiglass cover and is disinfected after each guest. Luggage, parcels and other deliveries received at the hotel are disinfected by us. Newspapers and magazines are deleted. All services in rooms are altered in accordance with this health charter.

In the Restaurant & Bar

Tables and chairs are systematically disinfected before the arrival of a new customer. The spaces are treated with virucide after each service. We are strengthening the protocol for disinfecting kitchens and raw material inputs. Each table will have a maximum capacity of 6 people. Service at the bar counter is not permitted. Dematerialized menus are available by QR Code. In accordance with sanitary standards, we will not be able to provide the cloakroom service. Reservation is highly recommended.

In the Wellness Facilities

Our wellness areas are reserved exclusively for guests of the Hôtel Particulier Villeroy. It will only be accessible by reservation, for a time limited to 1h30. Reservations must be made at least 6 hours before the service. The sauna, hammam and jacuzzi will be closed until further notice. Treatment rooms, sports equipment and showers are cleaned and disinfected after each client.

Health and safety training is provided to all of our employees. Barrier gestures are communicated to them and respected within the hotel. Despite these new constraints, we are pleased to welcome you in accordance with these sanitary measures to serve you and give you a wonderful experience.